































WELCOME

DEAR NOMINET MEMBERS,

Welcome to the Nominet co-marketing programme.

We are hopeful that we can collaborate with a broad range of our members over the coming months on innovative co-marketing programmes that support both our organisations.

We invite you to read through this programme document and to get in touch with us if you would like to discuss putting a proposal together.

We look forward to working with you.



Steve Coaker Head of Commercial































INTRODUCTION

What is co-marketing?

Nominet offers funding to registrars to support marketing activities focused on growing new registrations, domain usage and renewals. Co-marketing activity enables registrars to try different marketing activities with the assistance of Nominet funding during an agreed period. The programme applies only to the .UK Domains Family, running each year from **1 April until 31st March**. Any marketing activity must be completed during this time period.

The programme is open to all member registrars, with the aim of supporting activities in the following areas:

INCREASING .UK DOMAIN FAMILY REGISTRATIONS

Activity aimed at delivering an uplift in registrations based on visibility and prominence of .UK domains on registrar websites and additional marketing of .UK domains to new and existing customers.

GROWING USAGE OF .UK DOMAINS FAMILY

Focussed activities to increase the usage of domains, based on upsell and messaging adding value to domains post-purchase, and during early- to mid- domain life cycle.

TARGETING HIGHER RETENTION OF JUK DOMAINS FAMILY

Activities in advance of domain expiry, utilising data, different communication methods and marketing activities to improve renewal volumes.

We invite member registrars to discuss ideas for developing and launching activities with an emphasis on one or more of the above areas with the Nominet team.



Our recent research shows that 7 out of 10 people trust businesses with a professional .UK over free alternative domains*

* 2021 Trust & Awareness Survey conducted by Yonder on behalf of Nominet

ACTIVITY TYPES WITH FUNDING DETAILS

There are three types of co-marketing activity that member registrars can participate in:



Intention: to drive growth of .UK Domains Family, this may be just for the domain or a bundled package including registrar products/services to assist registrants getting online.

Funding: Nominet will provide a tiered funding model based on anticipated uplift in registrations over the course of the activity above an agreed baseline, which is based on previous registration performance.

Registrar requirements: demonstrate external marketing spend and activity undertaken to drive uplift.

Focus: increasing registrations.

LUK DOMAINS FAMILY BRAND AWARENESS ACTIVITY

Intention: to promote the .UK Domains Family in a large-scale marketing effort. The primary purpose of this activity is to generate brand awareness, but registration growth should also be a focus.

Funding: Nominet will match up to 50% of the funds required for the marketing activities.

Registrar requirements: demonstrate external marketing spend/activity undertaken; provide campaign metrics and lessons learned (to be agreed prior to approval of proposal).

Focus: increasing brand awareness of registrar brand and .UK Domains Family and increasing registrations.

RETENTION ACTIVITY

Intention: to encourage existing customers to renew their .UK Domains Family. This could be used to increase renewal rates of domains in the months running up to renewal or to amplify existing registration-based co-marketing activity.

Funding: Nominet will match up to 50% of the funds required based on agreed marketing activity reporting and forecast renewal rate.

Registrar requirements: provide activity reporting (to be agreed prior to approval of proposal).

Focus: growing domain usage, increasing retention.











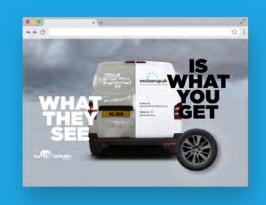




MARKETING ELEMENTS

Co-marketing activities require strong visibility of the .UK Domains Family over competing TLDs with a strong marketing and/or communication plan specific to those activities. The Commercial team and our in-house Marketing team can advise on the marketing tactics to help build your campaign plan.

Examples of marketing elements:









INCREASED EXPOSURE ON REGISTRAR WEBSITE PROMINENT
DISPLAY IN SEARCH
RANKINGS

TAILORED EMAIL/SOCIAL MEDIA MARKETING

SUPPORTING PAID ADVERTISING ACTIVITIES

The Channel Marketing Portal has some really useful campaign planning and support ideas under the <u>'Marketing Masterclass' section</u>. You can also access creative assets that cover all communication channel options in the <u>'Toolkit' section</u>.

THE PROCESS EXPLAINED



1. SUBMIT YOUR PROPOSAL

Submit your proposal via our online form.

Once submitted, a member of the team will be in contact to discuss the proposal in more detail.

All co-marketing proposals are put together jointly, based on your ideas and our team's experience.

2. WE REVIEW

All proposals are reviewed by the Commercial, Marketing and Finance teams prior to approval to ensure their chances of success. You will receive a decision within 20 working days including (if applicable) details of agreed funds and conditions. We may have some questions during this period just to ensure we fully understand your proposal.

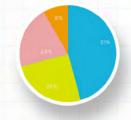
3. PRESENT YOUR CREATIVE

Provide creative materials for Nominet's approval 10 working days prior to the launch of the activity.



4. LAUNCH YOUR ACTIVITY

Carry out co-marketing activity as outlined in the proposal.



5. SHARE RESULTS

Share agreed results of the activity and relevant invoices no later than 30 working days after completion.



6. PROJECT COMPLETE

Receive agreed funds.



Nominet co-marketing

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TERMS AND CONDITIONS

These terms and conditions ("Standard Terms") form part of and should be read in conjunction with any offer letter ("Offer Letter") issued by NOMINET.

- 1. The relationship of the parties is that of independent contractors dealing at arm's length. Except as expressly permitted or contemplated by these Standard Terms, nothing in these Standard Terms shall constitute the parties as partners, joint venturers or co-owners; constitute either party as the agent, employee or representative of the other; or empower either party to act for, bind or otherwise create or assume any obligation on behalf of the other, and neither party shall hold itself out as having authority to do any of the same.
- 2. You agree that you must use the NOMINET funds for the project/co-marketing activity you applied for and for the purpose set out in the approved application and Offer Letter. At no time, can you make any material changes to the project/co-marketing activity described in the approved application without the prior written consent of NOMINET.
- **3.** You must inform NOMINET in advance of any other marketing activity, including other TLD activity, running parallel to the project/co-marketing activity.
- **4.** The NOMINET funds shall be paid to you to your account with NOMINET. The payment of the Nominet funds is conditional upon the completion of the project/co-marketing activity and your submission of proof of expenditure to us, including all relevant invoices.

- **5.** You acknowledge that the Offer Letter and any other information obtained from NOMINET or exchanged between us in connection with this transaction ("the Confidential Information") is and shall remain strictly confidential. You shall not disclose to any third party or make public the Confidential Information without NOMINET's prior written consent.
- **6.** You will not make any press release nor make any public announcements regarding this transaction without the prior written approval of NOMINET.
- **7.** You will be required to supply NOMINET with regular progress reports as reasonably required, together with any further financial information or other information that may be deemed necessary by NOMINET to monitor the NOMINET investment expenditure.
- **8.** You will be required to comply with monitoring arrangements as may be reasonably required by NOMINET in relation to the project/co-marketing activity and to provide NOMINET with any information as may be reasonably required to establish that the project/activity has been completed properly in accordance with the Offer Letter.
- **9.** NOMINET shall have no obligation to provide any funding and NOMINET does not accept any liability for any costs you incur where any of these Standard Terms are breached.

- **10.** NOMINET shall have no obligation to provide any funding if there is a material change in your company or organisation's purpose, ownership or structure during the life of the project/co-marketing activity.
- **11.** NOMINET reserves the right to reconsider the application and/or withdraw any Offer Letter without liability.
- **12.** The NOMINET funds shall be immediately withdrawn or repayable as may be applicable and any future payments stopped where:
- **12.1.** you cease to operate (unless you merge with, or are replaced by another body, which is able to fulfil the purposes of the NOMINET investment to NOMINET's satisfaction);
- **12.2.** you close down or are declared bankrupt, go into receivership or liquidation;
- 12.3. you do not complete the project/activity;
- **12.4.** we discover that you gave incorrect, incomplete, misleading or fraudulent information on your application form; or
- **12.5.** at any time during and in respect of completion of the project/co-marketing activity you have acted fraudulently or negligently
- **13.** This Agreement shall be exclusively governed by the laws of England and Wales, and the parties submit to the exclusive jurisdiction of the Courts of England and Wales in relation to this Agreement and any dispute or claim that arises out of or in connection with this Agreement.











